



Group Booking Policy

Theatre Orangeville reserves the right to amend this document as necessary without notice

GROUP BENEFITS

- Group pricing is for any group of 10 or more persons, with only ONE person acting as primary contact for the entire group
- Great group dining options at local restaurants with pre-arranged menus and pricing
- Free promotional material to help get the word out
- Use of our Town Hall Atrium for private receptions (based on availability, advance notice is required)
- Option of after show meet and greet with the cast members (advance notice is required)
- One (1) Complimentary ticket for every 20 paid tickets
- Designated bus parking (accessible) is available right beside the theatre (advance notice is required)

BOOKING YOUR GROUP

- Orders can be made through the Group Sales Coordinator and/or the Box Office (see below for contact information)
- Group pricing available only for the same date and performance
- (repetitive, see above) Seating may be adjusted to accommodate all accessibility needs, including hearing impairment and service dog seating comfortably (advance notice is required)
- Seating will not be confirmed until final payment is received; seats are held with a \$50 deposit, not reserved

PAYMENT

- Payments can be made by VISA, MasterCard, Cheque, Debit or Cash (only in person).
- A \$50.00 non-refundable deposit will be charged at time of booking to hold the number of required seats, and will be applied towards final payment
- All sales are final 30 days prior to show date booked; no refunds or transfers permissible
- Full payment is due 30 days prior to performance date, after which time, the held seats will be released.
- Bookings made less than 30 days prior to the performance date are to be paid in full at the time of booking
- If performance is 90% sold out, full payment is required within 7 days of receiving notice

ARRIVAL

- Groups should arrive no later than 30 minutes before show time in order to receive tickets and orientation
- Tickets will be held at the Theatre Orangeville box office for pick up on the day of performance, unless other arrangements have been made with the Group Sales Coordinator
- Free municipal parking is available across, behind, and on the streets surrounding the Theatre

Please contact Pina Di Leo, Group Sales Coordinator at the Theatre Orangeville Box Office should you have any questions at 519-942-3423 ext. 2808 / 1-800-424-1295 or pdileo@theatreorangeville.ca